



# **Aiken Technical College**

**Library Survey 2011**

**September 26, 2011**

**Office of Planning and Research**

# Aiken Technical College Library Survey 2011






## Q1. What is your program of study?

### Programs of Study

	Associate in Applied Science Emphasis in Engineering Graphics	Associate in Applied Science Emphasis in Multimedia & Marketing	Associate in Applied Science Emphasis in Networking	Associate in Applied Science Emphasis in Programmin
Please select a program of study	0.0% (0)	0.0% (0)	1.5% (1)	6.2% (4)

## Aiken Technical College Library Survey 2011

### Q2. How often do you use the library?

		Response Percent	Response Count
Daily		11.3%	9
Several times a week		43.8%	35
Several times a month		13.8%	11
Several times a semester		8.8%	7
Not very much		22.5%	18
		<b>answered question</b>	<b>80</b>
		<b>skipped question</b>	<b>1</b>

## Aiken Technical College Library Survey 2011

### Q3. Choose the response that most closely matches your perception about Library Resources

	Poor	Below Average	Average	Above Average	Excellent	Not Sure	Response Count
Books that I need are available	0.0% (0)	6.3% (5)	28.8% (23)	12.5% (10)	22.5% (18)	<b>30.0% (24)</b>	80
Periodical articles that I need are available	0.0% (0)	0.0% (0)	20.0% (16)	12.5% (10)	21.3% (17)	<b>46.3% (37)</b>	80
The library website has the information I need	0.0% (0)	3.8% (3)	23.1% (18)	11.5% (9)	<b>37.2% (29)</b>	24.4% (19)	78
Enough information for my assignments is available	0.0% (0)	3.8% (3)	21.3% (17)	22.5% (18)	<b>32.5% (26)</b>	20.0% (16)	80
answered question							<b>80</b>
skipped question							<b>1</b>

## Aiken Technical College Library Survey 2011

### Q4. How often do you use these resources to look for information:

	Never	Rarely	Sometimes	Frequently	Always	Response Count
Library web site	<b>30.0% (24)</b>	21.3% (17)	25.0% (20)	21.3% (17)	2.5% (2)	80
Library staff	26.3% (21)	15.0% (12)	<b>36.3% (29)</b>	18.8% (15)	3.8% (3)	80
EBSCO	<b>56.4% (44)</b>	10.3% (8)	24.4% (19)	6.4% (5)	2.6% (2)	78
Library catalog	<b>44.7% (34)</b>	22.4% (17)	25.0% (19)	7.9% (6)	0.0% (0)	76
Google	6.3% (5)	0.0% (0)	6.3% (5)	<b>47.5% (38)</b>	40.0% (32)	80
answered question						80
skipped question						1

## Aiken Technical College Library Survey 2011

### Q5. How often do you use the following:

	Never	Rarely	Sometimes	Frequently	Always	Response Count
Books from the collection	<b>44.2% (34)</b>	19.5% (15)	24.7% (19)	9.1% (7)	2.6% (2)	77
e-Books	<b>59.7% (46)</b>	18.2% (14)	11.7% (9)	10.4% (8)	0.0% (0)	77
EBSCO Articles	<b>59.2% (45)</b>	18.4% (14)	13.2% (10)	6.6% (5)	2.6% (2)	76
Magazines on the library shelves	<b>50.6% (39)</b>	23.4% (18)	15.6% (12)	9.1% (7)	1.3% (1)	77
Library Subject Guides	<b>52.7% (39)</b>	25.7% (19)	13.5% (10)	8.1% (6)	0.0% (0)	74
Online reference help	<b>32.1% (25)</b>	19.2% (15)	21.8% (17)	21.8% (17)	5.1% (4)	78
Library tutorials	<b>60.3% (47)</b>	15.4% (12)	16.7% (13)	6.4% (5)	1.3% (1)	78
<b>answered question</b>						<b>79</b>
<b>skipped question</b>						<b>2</b>




## Aiken Technical College Library Survey 2011

**Q6. Choose the response that most closely matches your opinion about the quality of the Library Facility.**

	Poor	Below Average	Average	Average	Excellent	Response Count
The library is clean and comfortable	0.0% (0)	0.0% (0)	15.2% (12)	17.7% (14)	<b>67.1% (53)</b>	79
Study areas are available when I need them	0.0% (0)	2.6% (2)	21.8% (17)	17.9% (14)	<b>57.7% (45)</b>	78
Computers and printers are available in the Library when I need them	0.0% (0)	5.1% (4)	23.1% (18)	23.1% (18)	<b>48.7% (38)</b>	78
answered question						<b>79</b>
skipped question						<b>2</b>

## Aiken Technical College Library Survey 2011





### Q7. Choose the response that most closely matches your opinion about the quality of Library services

		Response Percent	Response Count
Library staff provide a welcoming environment		58.4%	45
Library staff help me use computers and equipment		18.2%	14
Library staff help me find information		23.4%	18
answered question			77
skipped question			4






## Aiken Technical College Library Survey 2011

### Q8. What is the best way to inform you of new Library services or resources?

		Response Percent	Response Count
Library Instruction Session		0.0%	0
Library Web site		11.3%	9
College Facebook page		5.0%	4
Library brochures		3.8%	3
<b>MyATC Email</b>		<b>80.0%</b>	<b>64</b>
		<b>answered question</b>	<b>80</b>
		<b>skipped question</b>	<b>1</b>

## Aiken Technical College Library Survey 2011

### Q9. What is your level of satisfaction with the Library overall?

		Response Percent	Response Count
Very Satisfied		37.5%	30
<b>Satisfied</b>		<b>48.8%</b>	<b>39</b>
Neutral		13.8%	11
Dissatisfied		0.0%	0
Very Dissatisfied		0.0%	0
		<b>answered question</b>	<b>80</b>
		<b>skipped question</b>	<b>1</b>

# Aiken Technical College Library Survey 2011

## Q10. Comments:

**Response  
Count**

29

**answered question**

**29**

**skipped question**

**52**

## Q10. Comments:

- |   |  |                       |
|---|--|-----------------------|
| 1 | I appreciate having an area at the school for which I may dedicate my study time. Some semesters I need the library more than other semesters but I still appreciate the convenience.  | Sep 26, 2011 11:12 AM |
| 2 | I have only used to library to get online between classes. I do most of my research online.  | Sep 24, 2011 7:54 PM  |
| 3 | The library isn't an area that needs a overhaul. Energy usage and a better maintained RAID server are though. So with the tax payer money saved by mandating power downs when items are not in use should be enough to buy a new RAID server in about 1~3 months time, depending if you all use th red tape BS card or not. Then after that point, upgrade the older computer systems, they are starting to show their age. <sarcasm>But what do I know? It isn't like I know how to maintain a computer and stop data/money leaks. </sarcasm> | Sep 24, 2011 10:07 AM |
| 4 | I do not visit the ATC library, therefore, my survey is not one to be considered.  | Sep 23, 2011 9:10 AM  |
| 5 | The library is very resourceful and a nice place to do homework. I do wish it provided a scanner.  | Sep 23, 2011 8:35 AM  |
| 6 | Sometimes the noise level is above what I expect in a library, particularly coming from larger groups in the classrooms. However, I think the classrooms should remain open--often, if I have a lot of work to do on the computer, I find the classroom much more sufficient than the cubicals.  | Sep 22, 2011 11:14 PM |
| 7 | I believe the staff could be more friendly. Saying Hello when someone enters the Library would be nice. It would give the impression that they are more approachable. Most of them have that please don't bother me look on their faces.   | Sep 22, 2011 12:51 PM |
| 8 | I love having the library available for me every day, and I appreciate the hours of operation. However, there are times when it is much too loud and nothing is being done about that. Maybe a sign on the door stating "whispers only" would help. People seem to think it's a breakroom for catching up on their lives while others are studying.  | Sep 22, 2011 11:42 AM |

**Q10. Comments:**

9	It's always cold in the library.	Sep 21, 2011 8:30 PM
10	wish some of the sports students would not come in the computer areas and talk or sing the entire time	Sep 21, 2011 8:18 PM
11	Staff is excellent.	Sep 21, 2011 7:49 PM
12	I do not use the library as much as i should	Sep 21, 2011 6:05 PM
13	A few more tables or computers would be nice. Sometimes having to wait for a study space is a little off-putting.	Sep 20, 2011 11:18 PM
14	none	Sep 20, 2011 6:42 PM
15	none	Sep 20, 2011 6:41 PM
16	Never had to use the library.	Sep 20, 2011 1:39 PM
17	I think very highly of ATC. Although I am not currently frequenting the library, I am sure that I would find its services very useful should I need to utilize them.	Sep 20, 2011 9:02 AM
18	I mainly use the library to study but the staff is always so helpful and nice. Thank you	Sep 20, 2011 7:57 AM
19	computers are extremely slow	Sep 19, 2011 11:38 PM
20	The staff is great, and the computers are usually available. The computer is the only readily available source of information for classes, though.	Sep 19, 2011 6:00 PM
21	The library at ATC provides a great quiet enviroment for studying. The staff that I have asked for help are happy to provide excelent knolageable service. The staff is very aprochable and I am not a people person. Keep up the great work!	Sep 19, 2011 5:50 PM
22	I really enjoy our library. Its comfortable and quiet for the most part. I just wish there were more study rooms to reserve. It doesn't happen often but sometimes I am unable to reserve one.	Sep 19, 2011 5:07 PM
23	The only complaint that I would have regarding the library, is that it is not open very late on Saturdays, and not at all on Sundays. I know several students like myself whose tests fall on Mondays, so being able to go study on these days would be extremely beneficial. Thanks for taking the time to hear the student's opinions on this matter.	Sep 19, 2011 3:23 PM
24	computers did not work... again	Sep 19, 2011 3:13 PM
25	The only negative comment that I have about the library is that other students do not show any respect. The library is a place to study & read, but it's extremely difficult to do so when people are yelling across the room at each other & listening to music that can be heard even through their headphones....& I'm not even going to get started on cell phones ringing!	Sep 19, 2011 2:38 PM
26	The library is a very welcoming place, the staff are great. The only problem I had was that the P.A.G.E. books aren't available for checkout and there aren't that many of them. But overall, the library is great and I'm very grateful for the resources that are available to the ATC students.	Sep 19, 2011 2:08 PM

**Q10. Comments:**

27	I usually work in the library in the evenings. The library staff that works the late afternoon/evening hours do a great job!	Sep 19, 2011 12:46 PM
28	Library is a wonderful place to study between and after classes. The only complaint I have is the temperature in the library. The library is too cold.	Sep 19, 2011 12:20 PM
29	It is a very good place for some piece and quiet when I need to read.	Sep 19, 2011 10:00 AM