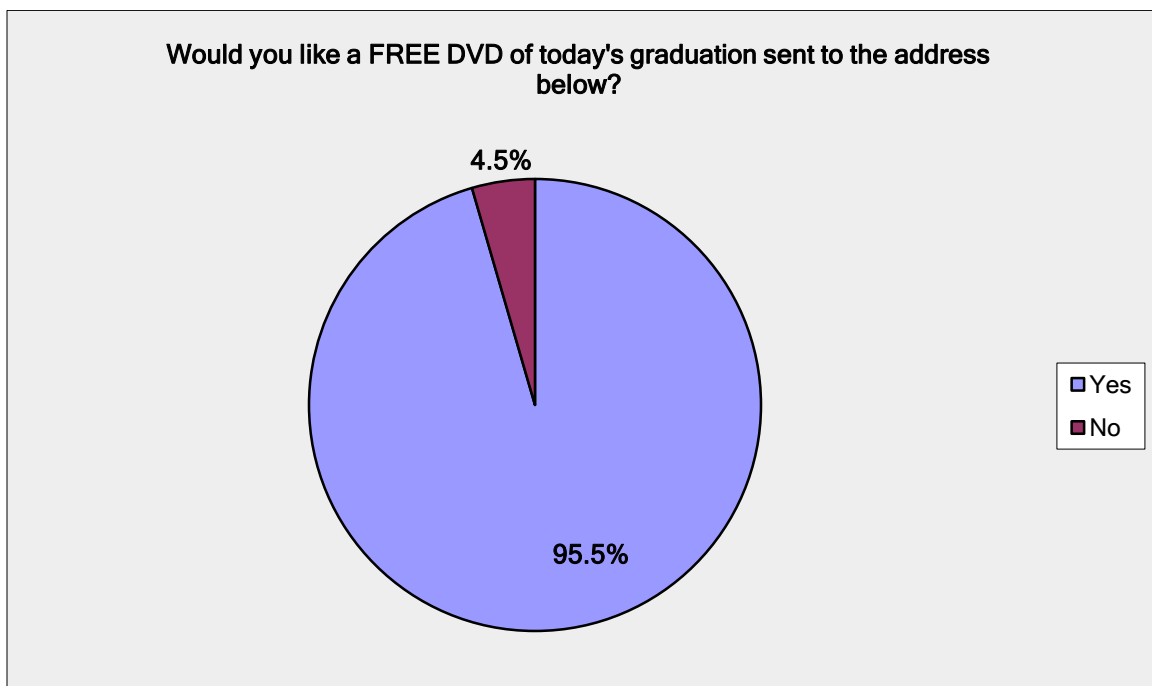




## Graduation Survey Report Spring 2014

### Methodology

The annual Graduate survey was to graduates immediately prior to the graduation ceremony in the spring of 2014. The purpose of this survey was to evaluate ATC's services. A total of 236 graduates responded to the survey. This report provides the results of the Graduate Survey.



Q3. Please indicate your level of satisfaction with the following:

Answer Options	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Response Count
MAJOR Program of Study	130	84	6	1	221
GENERAL EDUCATION program of study (non-major requirements)	103	101	4	2	210
OVERALL ACADEMIC EXPERIENCE	113	95	3	1	212

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**Q4. What was your level of satisfaction with the services at Aiken Technical College?**

Answer Options	Very Satisfied	Satisfied	Dissatisfied	Very dissatisfied	Not Applicable/No opinion	Response Count
Academic Success Center (tutoring)	76	78	6	1	70	231
Admissions	77	130	19	6	0	232
Advising	112	103	12	5	0	232
Bookstore	92	112	20	6	3	233
Career Development	70	91	6	4	57	228
Counseling Services	82	75	3	5	63	228
Distance Learning (online courses)	81	95	7	2	45	230
Financial Aid	92	104	20	4	10	230
Information Systems Management (help desk)	75	102	6	2	44	229
Library/Media Services	108	97	2	1	23	231
Student Life	81	93	7	2	48	231
Testing Center	78	105	7	8	34	232

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**Q5. What was your level of satisfaction with the activities at Aiken Technical College?**

Answer Options	Very Satisfied	Satisfied	Dissatisfied	Very dissatisfied	Not Applicable/No opinion	Response Count
Campus Connections	52	75	4	2	83	216
Christian Life Club	34	49	3	1	124	211
Phi Theta Kappa	39	46	2	2	121	210
Student Government	37	47	3	2	120	209

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**Q6. Read the statements below and mark all of the statements that apply.**

Answer Options	Response Percent	Response Count
I would recommend ATC to someone interested in attending college.	98.5%	202
I would recommend ATC to someone interested in my program of study.	97.1%	199

Q7. If you indicated no for either question in #6, please explain.
1. My program ended half way through my career of college. I was very displeased they wouldn't let u finish. After they changed program criteria it became confusing.
2. I rather not say on this paper.
3. Program no longer available
4. Some issues here with the instructor that need to be addressed.
5. Aiken Tech would be great, but administratively needs to get it's act together. Most people working at the school didn't even know of our program (NQS). It feels like unless a student is in nursing, they do not matter. ATC, work on caring!
6. The bookstore charged me for books that were not needed for my instructor and would not issue a refund. Admissions were subpar, but financial aid was terrible, disorganized and misinformed.
7. Took away my finacial aid twice in a semester and made me pay even though ATC admitted it was their error
8. I had a terrible experience in my program of study. I would never come back to Aiken Tech for anything.
9. Program was very disorganized. When clinicals started we were thrown in and knew nothing we should do-paperwork wise.
10. Disorganized, you have to teach yourself.
11. From admissions, to financial aid, to the application into the nursing program, to the completion - everything is much harder than it has to be.
12. The program seems very disorganized. Application into the school at my time or application was made harder than necessary. Help should be more easily available.
13. Every aspect was more difficult than it needed to be
14. I cannot recommend the Rad Tech program at this time because at this time the program isn't in a good place.

**Q8. In the space below, please add any comments in reference to your experience at Aiken Technical College and/or add any suggestions to enhance/improve services/activities offered through the College.**

1. Overall ok - previous college experience at Appalachian State and UGA
2. School's great!
3. My experience at Aiken Technical College was good. I had good time while it lasted. Aiken Technical College gave me helpful tips while attending that's going to benefit my life in the future.
4. Great school.
5. I'm very happy that I was in this program (RPT). It is a great college!
6. The NQS program needs some organization. I do understand it was a new program but more organization should have taken place before starting. I know it will get better!!
7. Advertise the NQS program more.
8. I really have nothing to say. I appreciated everything I've learned and did. I'm just excited to see all my hard work just paid off.
9. I enjoyed this life experience.
10. You should press your faculty, especially work studies to be more professional and educated about their position as it can be pivotal for someone's future and your services cost a lot of money.
11. Having fun!
12. The only changes I would make are in the area of general education. It is some times very tough to find the class at a time that does not conflict with major program of study class times
13. I will be back
14. Ms Miriam is the best in the financial aid department. Mr White should be the next president of ATC. Ms. Hunt needs to do better.
15. Mr White and Ms Hunt were excellent instructors. Actually every instructor I had in the buisness program was wonderful.
16. Love it, will miss it but glad to go.
17. It was good.
18. It's all gravy
19. Great place and had fun.

20. I recommend healthy frozen dinners to be sold in the bookstore; cup noodles may be filling, but it's difficult to study when hungry. Few students live close enough to campus to go home between finals. Also, the job board should be more prominently displayed.
21. Registration needs to be more user friendly
22. Improvement for admissions and bookstore
23. larger selection of night classes
24. Would like ATC to consider the medical assistant program as an Associates in Applied Science program.
25. I recommend that the Pharmacy Tech program be cancel and removed until the program get some great professors that actually care about their job/students/teaching.
26. I had a great experience at ATC until I got into the pharmacy tech program. At first it was unorganized. After everything got into place it was ok. Maybe, if they have one supervisor over the program and it if get more organized
27. I think maybe, my experience here was very unorganized. The teacher I had for Pharmacy Tech didn't know how to teach correctly, but he is no longer here, so I don't have an opinion about the next teacher. Find a good instructor to teach Pharm Tech. The school needs to be more organized w/ the Pharm Tech program. The instructors didn't know much.
28. Thanks to ATC I got to get a certificate in my desired courses and didn't have to pay out of pocket thanks to Financial aid. ATC gave me a chance to start a great career.
29. offering more entry dates for the health sciences depts of study.
30. my experience has been a positive one.
31. Make the cafeteria available for all not just military.
32. The program should all be complete prior to the next semester because there is conflict with completing clinicals. Phlebotomy well organized, labs and clinicals complete. However, ECG was not completed in the same manner.
33. Everything went well for me here at ATC
34. I enjoyed my time at ATC, and would do it again.
35. Clint Wiggins rocks!
36. Teachers who teach instead of babble for two hours about their personal life.

37. Overall, I have had a fantastic experience here at Aiken Technical College. Special thanks to Rich Weldon: Advisor who kept believing in me. Thanks, Michael Jones
38. Loved my time here
39. We need activities such as intramurals and campus activities (fun days)
40. Great college to attend, and great teacher at this college
41. Great Program! CRJ Program
42. Great CRJ Program
43. very wonderful experience
44. aiken Technical college is a great tech school
45. I was very pleased with Aiken Technical College and teaching staff. However, I could not say that about the admissions and counseling staff. They lost the paperwork twice concerning my graduation. I would like to see the same attitude of concern and compassion in these office(s) that I experienced with the teaching staff.
46. It's a nice school for the price and has great teachers but had several problems with advisors.
47. Bookstore needs better hours especially during exams
48. No comments.
49. Great tech college Ive made many recomendations Ive seen the college make good improvement. Maybe a little more work in financial aid office.
50. My overall experience was excellent. My only issue was with unfair grading practice and general disorganization of Dr Zagrodnik in English 102. Her course work expectations were very unclear and contradictory from what she stated in writing. She gave me a "B" when I earned an "A"; she didn't post any grades until far "After" the semester ended and did so in a way to justified the unfair grade.
51. I have no suggestions for the college concerning activities or improved services.
52. Dr Wayne Davis was great.
53. Rad tech program needs more staff/organization
54. Financial aid never answers the phone/calls back.
55. I'm happy to be finished!
56. Testing Center personally needs to enjoy their job or get a prescription for anti-depressants.

57. Refuse to take survey. Ask again in July/August when program complete. Thanks.
58. I would suggest a more cohesive atmosphere within the nursing department.
59. Loved Lavar Dotts math class!
60. You should hire people that actually like their life to work in the bookstore.